

Work Experience at the Fashion Museum and Assembly Rooms.

Thank you for your interest in carrying out your work experience here at the Fashion Museum and Assembly Rooms. In this sheet we hope to give you information which will help you decide if this will be the right placement for you.

We aim to provide a real taste of what it's like to work in a prime heritage attraction.

What will be my main duties?

You will work as part of our Visitor Services Team, helping to welcome visitors to the building, issuing audioguides , working with one of us on reception and patrolling the museum.

What skills will I learn?

Our role is all about providing first class customer care, so that is the key skill you will develop during your week with us. You will also develop confidence in approaching and helping people , and learn about working as part of a small team.

I'm very interested in fashion and textiles. Will I get to work behind the scenes with the fashion collection?

No. the focus of this placement is on working with visitors, and is suited to someone wanting to develop their skills in this area rather than someone seeking a career in museum collections.

What else will be expected of me during my placement?

All students complete a work experience logbook. This provides some guided activities such as:

- learning about what other teams in our building do
- a questionnaire about the visitor experience at the Roman Baths, which is also owned and managed by Bath and North East Somerset Council, and which you will visit during your placement.

- devising a 2 minute talk for the team on your favourite object in the museum

What is the next step towards getting a placement?

You need to email the Visitor Services Supervisors [details below] with the dates for your work experience and we will advise you if these dates are available. **PLEASE BE AWARE THAT DEMAND FOR PLACES IS VERY HIGH AS WE CAN ONLY TAKE ONE STUDENT PER WEEK, AND EXCEPT IN EXCEPTIONAL CIRCUMSTANCES WE ONLY OFFER PLACEMENTS BETWEEN MAY AND THE END OF JULY.**

Once we have confirmed dates with you we will invite you to come and meet us for a brief chat about working hours/ dress code/lunch arrangements etc. This is also a chance for you to ask us about anything you're unsure about, and will take no more than about 15 minutes.

Thank you once again for your interest, and we look forward to hearing from you.

Philippa and Janice, Visitor Services Supervisors.

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please note there's an underscore between the first and last names!